

*This document should be read in conjunction with the Fund's Summary Member Booklet and the Fund's counselling document on Death, Disability and Funeral Benefits*

**Benefit:** In the event of the death of an eligible child of a member of the eJoburg Retirement Fund, a funeral benefit will be paid by Old Mutual (the insurance company covering the funeral benefits), as follows where stillborn is where the foetus is at least 26 weeks old as at the date of termination of the pregnancy:

- Child under age 6 or stillborn R13 000
- Child age 6 to age 21 R20 000

**Definition of eligible child:** For the payment of a funeral benefit in respect of a child of a member, the child must be:

- A biological child, a stepchild, a legally adopted child or a foster child of the member; or
- A child who has been placed under the member's guardianship as contemplated in Section 18 of the Children's Act, 2005; or
- Any other child who (to the satisfaction of Old Mutual) is proven to be financially dependent on the member through the member's financial contributions for the child on a regular basis.

**Who the benefit will be paid to:** Upon the admission of a valid claim in respect of a deceased child, the funeral benefit will be paid to the member.

**Documents that must be provided by the member to the member's HR Department:**

- Copy of the deceased child's ID document.
- Death Certificate (or letter from the hospital in respect of a stillborn child).
- BI-1663 Notice of Death form (completed in full by all relevant parties).
- Police report for unnatural / accidental deaths.
- ID document and proof of bank details of the member.
- Certified copy of the unabridged birth certificate, adoption certificate or other proof of the relationship between the member and the child acceptable to Old Mutual.

**Further documents that must be provided by the member's HR Department:**

- Completed and signed Group Assurance Family Benefit Cover Benefit Claim Form.
- Member's latest salary slip.
- Member's latest Death Benefit Nomination Form.

**Submission of documents:** The member's HR Department will send all the above documents to the Fund's Administrator, namely Momentum Retirement Administrators, who will immediately forward them to Old Mutual to process and pay the benefit.

**When the benefit will be paid:** The funeral benefit will normally be paid within 48 hours of receipt of all the properly completed documents.

**All claims should be submitted as soon as possible**, but not later than 12 months from the date of the child's death. If the claim is submitted late, the benefit will not be paid by Old Mutual.

### FUNERAL SUPPORT SERVICES

Assistance on **funeral procedures** (death certificate, removal of body, etc) and **claims procedures**.

If the place of death is more than 50 kilometres from the place of burial **free transport** of the deceased by road or air from anywhere in the world to the funeral home closest to the place of burial in South Africa or neighbouring countries: Botswana, Eswatini, Lesotho, Mozambique (up to Vilankulo), Namibia or Zimbabwe.

A relative of the deceased may then accompany the body to the final funeral home and, if needed, **free overnight accommodation** will be provided.

**Old Mutual Call Centre 0860 000 500** (open 24 hours a day, 7 days a week in all official languages)

If both parents of a child who passes away are members of the Fund, two separate funeral claims should be submitted.

The member should ensure that his or her cellphone number and personal email address (if available) are provided, so that Old Mutual can contact the member directly if necessary to expedite the claim.

If the member or the HR Department require further information on how to submit the claim they are welcome to contact the Fund's Administrator (eJoburgfund@momentum.co.za / 0860 44 45 51) or the Fund's Principal Officer (eJoburgPO@gmail.com).